

## It's OK to Complain

Sometimes things aren't right.



Please tell us if anything is wrong with what we do in Withy Arts





Clare and Sarah will do our best to sort it out straight away.





If we don't improve things, you can talk to one our trustees who puts things right.



His name is Richard

Richard will put a plan together to improve things in 28 days.



If you still feel unhappy you can talk to our Chair of Trustees and he and Richard will help sort things out.



We will listen to what you say and change the way we work.

We want things to improve things if we can.